

Safety & Student Support

WHATSAPP (FASTEST)
+1 262-524-7067

EMAIL
international@carrollu.edu

INTERNATIONAL PORTAL
apply.carrollu.edu/
portal/international

24/7 Campus Security patrols, 365 days a year

262.524.7300 Public Safety direct line

27 Emergency blue light phones across campus

SafeWalk Student escort program, available anytime

LOCATION Waukesha, Wisconsin

Waukesha is a suburban city of approximately 72,000 people, 20 miles west of Milwaukee. Students arriving from abroad typically find it manageable and easy to navigate. Carroll's campus sits within this community and benefits from its character.

SAFETY PROFILE

- Consistently rated one of the safer mid-sized cities in Wisconsin
- Suburban setting: lower density, community-level accountability
- No major urban crime patterns associated with large U.S. cities
- Walkable campus within a residential neighborhood

TRAVEL ACCESS

- Milwaukee Mitchell Airport (MKE): 20 min from campus
- Chicago O'Hare (ORD): 90 min — major international hub
- Coach USA direct bus: O'Hare to Waukesha, used regularly by students
- Cost of living significantly lower than coastal U.S. cities

POLITICAL CLIMATE The Current U.S. Environment

Wisconsin has not seen elevated incidents directed at international students or immigrant communities. Waukesha specifically has a low crime profile and a stable, community-focused character.

At the federal level, the F-1 immigration landscape shifts with administration changes. Carroll's DSO monitors federal policy and communicates directly with international students when relevant changes occur.

If you have specific concerns, contact Carroll's international admissions office. You will receive an honest answer.

CAMPUS SAFETY Carroll Department of Public Safety

Carroll's Department of Public Safety operates 24 hours a day, 7 days a week, 365 days a year. Officers are trained professionals who conduct full-time patrols. The dispatch center is always staffed.

WHAT IS IN PLACE

- 24/7/365 patrol by trained Public Safety Officers
- 27 emergency blue-light phones across campus
- SafeWalk: student escort program available any time of day or night
- Safety shuttle service for on-campus and immediate area travel
- PioALERT: text, email, and voicemail emergency alerts
- Direct coordination with Waukesha Police and County Sheriff
- Campus Emergency Response Plan maintained and published

CONTACT NUMBERS

- **Public Safety (24/7):** 262.524.7300
- **Safety Shuttle:** 262.524.7433
- **Email:** safety@carrollu.edu
- **Campus Info Desk:** 262.524.7373
- **Health Center:** 262.524.7233
- **Walter Young Center (counseling):** 262.524.7335
- **Waukesha Police (non-emerg.):** 262.524.3831
- **Waukesha County Sheriff:** 262.548.7117

Carroll complies with the Jeanne Clery Disclosure Act and publishes an Annual Security and Fire Report at carrollu.edu/public-safety. Violent crimes = murder, aggravated assault, robbery, and arson as defined by Clery Act reporting categories.

STUDENT SUPPORT Support Systems for International Students

IMMIGRATION & VISA (DSO)

- Dedicated Designated School Official on campus
- Manages all F-1 matters: I-20, SEVIS, OPT and CPT authorization
- Monitors federal policy and communicates changes directly to students
- Your student is not managing visa compliance alone

COUNSELING & MENTAL HEALTH

- Walter Young Center (262.524.7335): confidential counseling, up to 10 sessions per year at no cost
- Counselors understand the specific pressures international students face
- Students do not need to be in crisis to make an appointment

ARRIVAL & FIRST WEEKS

- Carroll contacts every incoming student before departure: customs guidance and step-by-step arrival instructions
- Airport pickup at MKE (20 min) or Goerkes Corner bus stop (10 min from campus)
- Staff available as late as needed for delays or missed connections
- Parents can reach the team by WhatsApp throughout travel day

INTERNATIONAL COMMUNITY

- 113 students from 37+ countries currently enrolled
- Global Pioneer Society (GPS) connects international students year-round
- Peer mentors assigned to every new international arrival
- Resident advisors in all first-year residence halls
- A student who withdraws socially gets noticed — structural advantage of a small institution